

## **Camden Special Educational Needs and Disability Information Advice and Support Service (SENDIASS)**

**We offer impartial information, advice and support to children, young people aged 16-25 and parents/carers of children with special educational needs and disabilities.**

### **What is SENDIASS Camden?**

Following the introduction of Part 3 of the Children & Families Act 2014, on 1<sup>st</sup> September 2014 the role of Parent Partnership services expanded to include direct support for young people aged 16-25 who have an Education, Health and Care Plan and information for children who are undergoing an assessment.

The name of the Service has therefore, changed to reflect the wider role.

All calls will be triaged at point of contact.  
SENDIASS has a 5 working day response time and two weeks' notice is required for attendance at any meeting.

### **Who does SENDIASS help?**

Parents/carers of children with special educational needs or a disability, **with or without a diagnosis, or EHC Plan.**

Children under 16 and Young People aged 16-25 who have an EHC Plan or are undergoing an EHC Needs Assessment.

Anyone who needs help or advice regarding SEN support or the EHC Needs Assessment.

Anyone who needs information, advice or support about bullying, exclusion, disability discrimination and transport, in relation to SEND.

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### **The support we offer includes:**

- ▶ A confidential telephone helpline.
- ▶ A fully accessible & up-to-date Website.
- ▶ Verbal and written Information and advice on rights and responsibilities.
- ▶ Support to complete forms and understand complex documents and reports.
  
- ▶ Information sessions and training.
  
- ▶ Support at meetings including school, the local authority and professionals.
- ▶ Support in resolving disagreements.
- ▶ Providing advocacy, when determined necessary by Service Manager.

### **The information available from SENDIASS includes:**

- ▶ The Local Offer.
- ▶ SEN Support in mainstream schools.
- ▶ EHC Needs Assessment.
- ▶ Education, Health and Care Plans.
- ▶ Personal Budgets.
- ▶ What if I do not agree with decisions about SEN provision?
- ▶ SEND and Post 16 – what's new?
- ▶ What do we mean by impartial information, advice and support?

### **Team members:**

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If you have questions, please visit our website which has lots of information and advice.  
[www.sendiasscamden.co.uk](http://www.sendiasscamden.co.uk)

If you have further questions and concerns after viewing our website please contact:

### **SENDIASS Camden**

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